



The Art of Authentic Feedback

According to CEB's Quarterly Global Labor Market research, one of the top five reasons why people quit their jobs is "respect". We have known for years that people leave managers not companies.

We are also living in the information era and are easily distracted, self imposed or not, and our attention to others is becoming less authentic and supportive. As a result, managers must consciously make a choice and effort to be present in their feedback conversations in order to develop trusting relationships with their team members.

Understanding the importance and purpose of providing authentic feedback and learning how to deliver feedback that is openly received is an essential skill for individuals, teams and leaders.

Participants will learn:

- Purpose and types authentic feedback
- Key elements to providing authentic feedback
- How to openly receive all feedback
- Three levels of active listening
- Experiential activities on authentic feedback strategies

SPEAKER

Lorie Corcuera
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SPARK Creations is a heart based leadership and empowerment organization that provides highly interactive and fun experiential learning and development, strategic visioning and leadership alignment, and people and culture programs for individuals, teams and organizations. As the Co-Founder and Creative Essence Originator (CEO), Lorie is energetic, driven, and tireless in her pursuit of self development and people contribution. Over the past 18 years, Lorie has cultivated her coaching, leadership development, and people and culture development experience as both a strategic and progressive senior human resources leader. Lorie is also the Co-Chair for the BC HRMA Learning and Development Roundtable, the Director of Leadership Development, Leadership Coach and Facilitator for Corporate Symphony International, and the Co-Founder and President of Enspire Foundation.

BOOKING

Workshop Fee: \$450.00 for 60 to 90 minutes